

**Healthwatch Blackpool  
Priorities Survey**

**April/May 2016**

**Raw Data**

**We asked: Are there any specific issues/services which are a concern to you which you think Healthwatch Blackpool should look into?**

Service	Issue	Amount	TOTAL
Emergency Services			<b>36</b>
	A&E	16	16
	Waiting times	5	5
	X-Ray	2	2
	Inappropriate visits	2	2
	Ambulance Times	7	7
	Patient transport	2	2
	111	1	1
CAMHS			<b>8</b>
	Waiting Times	1	1
	Unspecified	7	7
Care Homes			<b>20</b>
	Unspecified	12	12
	Staffing	7	7
	Training	1	1
Carers Services			<b>4</b>
	Unspecified	3	3
	Carers for disabled children	1	1
Speech and Language Therapy (SALT)			<b>1</b>
	Unspecified	1	1
Dementia			<b>4</b>
	Unspecified	4	4
Dentists			<b>10</b>
	Waiting Times	2	2
	Unspecified	7	7
	Attitude	1	1
Orthodontists			<b>4</b>
	Unspecified	4	4
Drug and Alcohol Services			<b>6</b>
	Unspecified	6	6
GPs			<b>56</b>
	Unspecified	9	9
	Waiting Times	23	23
	Appointments	10	10
	Attitudes	4	4
	Training	1	1
	Communication	8	8
	Lack of choice of GP	1	1

Hospitals			<b>32</b>
	Appointments	9	
	Car Parking	3	
	Discharge and Aftercare	3	
	Communication	8	
	Unspecified	1	
	Outpatients	2	
	Eye Clinic	1	
	Bed Blocking	1	
	Bowel services	1	
	Gastroenterology	3	
Adult Mental Health			<b>32</b>
	Unspecified	24	
	Gateway	1	
	Staff ratios	1	
	The Harbour - unspecified	2	
	The Harbour - lack of beds	1	
	Crisis Treatment	3	
Social Care			<b>13</b>
	Unspecified	2	
	Care Planning / Reviews	1	
	Home Care	9	
	Cuts	1	
Accessibility			<b>6</b>
	Easy Read	3	
	Lip Reading	1	
	Large Print	1	
	Sign language	1	
OTHER/Not health or social care related			<b>5</b>
	Homelessness	1	
	Bus services	2	
	Housing	2	
OTHER/Health and social care related			<b>25</b>
	Healthy walking schemes	1	
	Patient Choice	2	
	Prevention in poor health	2	
	Smoking	1	
	24 Hour NHS	2	
	Gaps in Services - Male domestic abuse support	1	
	Communication between Health and social care	5	
	Young people not being listened to	10	
	Care and Repair	1	

HEALTH CONDITIONS			<b>20</b>
	Obesity	2	
	Diet/Weight	3	
	Diabetes	2	
	Cancer	6	
	HIV	1	
	Cardio/heart issues	1	
	Sexual Health	1	
	Hearing	1	
	Wellbeing/Wellness	3	
Pharmacists			<b>3</b>
	Unspecified	2	
	Prescriptions	1	
Occupational Therapy			<b>2</b>
	Waiting Times	1	
	Unspecified	1	
Walk in Centre			<b>2</b>
	Unspecified	2	
Statutory Advocacy Services			<b>1</b>
	Unspecified Services	1	
111			<b>1</b>
	Appointment booking with Primary Care	1	
Supported Living			<b>1</b>
	Unspecified	1	
End of Life Care			<b>1</b>
	Unspecified	1	
Opticians			<b>1</b>
	Unspecified	1	
		<b>TOTAL</b>	<b>294</b>